

# Abbey Community Meeting

**DATE:** Monday, 25 February 2019  
**TIME:** 6:00 pm  
**PLACE:** The Tudor Centre, Bewcastle Grove,  
Mowmacre Hill, Leicester

## Ward Councillors

Councillor Harshad Bhavsar  
Councillor Annette Byrne  
Councillor Vijay Singh Riyait

**YOUR community. YOUR voice.**

## Conduct Guidance

The behaviour of people at ward community meetings is important to the success of the meeting. Everyone attending today's meeting is kindly asked to comply with the following arrangements:

- Respect the views of others
- Keep to the Agenda
- One person speaks at a time
- Keep disruption to the minimum (mobile phones on silent) and no side discussions

If anyone does not comply with the guidance, they may be warned that they may be asked to leave the meeting.

## Making Meetings Accessible to All

**Access** – Meetings are held in a variety of community venues. We will only hold meetings in venues where there is suitable access for wheelchairs. If you have any concerns about accessing a venue by wheelchair, please contact the Democratic Support Officer on the number given below. If you feel you may not be able to hear what's being discussed at a meeting please contact the Democratic Support Officer on the number below.

### **Braille / Audio tape / Translation**

If you require this please contact the Democratic Support Officer (production times will depend upon equipment/facility availability).

**Social Media** - The Council is committed to transparency and supports efforts to record and share reports of proceedings of public meetings through a variety of means, including social media. If you wish to film proceedings at a meeting please let us know as far in advance as you can so that it can be considered by the Chair of the meeting who has the responsibility to ensure that the key principles set out below are adhered to at the meeting.

Key Principles. In recording or reporting on proceedings you are asked:

- ✓ to respect the right of others to view and hear debates without interruption;
- ✓ to ensure that the sound on any device is fully muted ;
- ✓ where filming, to only focus on those people actively participating in the meeting;
- ✓ where filming, to (via the Chair of the meeting) ensure that those present are aware that they may be filmed and respect any requests to not be filmed

## **1. INTRODUCTIONS**

Councillors will elect a Chair for the meeting.

The Chair will introduce those present and make any necessary announcements.

The Chair and any other Councillors who are present will make any declarations as required by the Councillors' Code of Conduct.

## **2. APOLOGIES FOR ABSENCE**

## **3. ACTION LOG OF PREVIOUS MEETING**

[Appendix A](#)

The Action Log of the meeting held on 15<sup>th</sup> October 2018, is attached and Members will be asked to confirm it as an accurate record.

## **4. COUNCILLORS FEEDBACK**

Ward Councillors will provide an update on local ward issues

## **5. LOCAL POLICING UPDATE**

An Officer from Leicestershire Police will be at the meeting to provide an update on local policing issues in the Ward.

## **6. CITY WARDEN UPDATE**

The City Warden will give an update on issues in the Ward.

## **7. NEIGHBOURHOOD HOUSING UPDATE**

A local Housing Officer will provide an update on housing issues in the Ward.

## **8. HIGHWAYS UPDATE**

An officer from the Highways Team will provide an update on traffic issues across the ward.

**9. LEICESTER ADULT SKILLS AND LEARNING SERVICE**

An officer from the Leicester Adult Skills and Learning Service will present an overview of the service.

**10. CROWDFUND LEICESTER**

An officer from the Council will be present to give an overview of the Crowdfund Leicester initiative.

**11. COMMUNITY MEETING BUDGET**

**Councillors are reminded that under the Council's Code of Conduct they should declare any interest they may have in budget applications.**

An update will be given on the Ward Community Budget including a summary of grant applications submitted for consideration since the last meeting.

**12. ANY OTHER BUSINESS**

**Help us to make improvements!**

Please help us to improve Community Meetings by filling in an **Evaluation sheet** to let us know what you thought of the meeting. Thank you.

**For further information, please contact**

Punum Patel, Community Engagement Officer Tel: 0116 4546575 (Email: Punum.Patel@leicester.gov.uk)

Or

Anita James, Senior Democratic Support Officer Tel: 0116 454 6358 (Email: Anita.James2@leicester.gov.uk)

[www.leicester.gov.uk/communitymeetings](http://www.leicester.gov.uk/communitymeetings)

*Contact address: Leicester City Council, City Hall, 115 Charles Street, Leicester, LE1 1FZ*





# Appendix A

## ABBEY COMMUNITY MEETING

MONDAY, 15 OCTOBER 2018

St Patricks Church Hall, 100 Beaumont Leys Lane, Leicester

| NO  | <u>ITEM</u>                                 | <u>ACTION REQUESTED AT MEETING</u>   |
|-----|---|--|
| 10. | <b>WELCOME AND DECLARATIONS OF INTEREST</b> | The Chair, Councillor Riyait welcomed those present and led introductions.<br><br>There were no declarations of interest.  |
| 11. | <b>APOLOGIES FOR ABSENCE</b>                | Apologies for absence were received from Councillor Byrne.   |
| 12. | <b>ACTION LOG OF PREVIOUS MEETING</b>       | The action log of the meeting held on 18 <sup>th</sup> June 2018 was agreed as an accurate record.   |
| 13. | <b>COUNCILLORS FEEDBACK</b>                 | Councillor Bhavsar reported that: <ul style="list-style-type: none"><li>• Dog fouling continued to be an issue around Danbury Drive and the City Warden was asked to investigate signage to be installed.</li></ul> Action: CEO to liaise with City Warden to address issue raised. <ul style="list-style-type: none"><li>• Anti-Social behaviour from bike/scooter riders at night was causing concern to residents in the area of Galleywood Drive, Parker Drive and Somerset Drive.</li></ul> Action: Sgt Blackburn to take details after the meeting and investigate.<br><br>Councillor Riyait reported that: <ul style="list-style-type: none"><li>• Loughborough Road was due to reopen this coming Sunday following a long period of flood defence and road works,</li><li>• A number of public meetings had been held to address concerns about smells emitting from Cofresh on Parker Drive, the company had now extended their chimney stacks and the situation was being monitored to see if there was improvement.</li><li>• A public meeting had been held to address ongoing concerns about Biffa on Mowmacre Hill, it was noted that the company itself had not attended recent meetings and Councillors were looking to re-engage them to find a solution. <i>A member of the public commented</i></li></ul> |

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|     |                              | <p><i>that the general manager of Biffa had met with a small group of people from the area and as a result they were more hopeful of a solution.</i></p> <ul style="list-style-type: none"> <li>• A meeting had been held at Belgrave St Peters school highlighting issues of traffic and parking around schools. Registration Plate Auto Recognition cameras had been installed on Thurcaston Road bridge and a new 20mph zone agreed around the Beaumanor Road area.</li> <li>• Pavement parking around Larchment Road was an issue being tackled and police had been working there recently with the housing association to resolve matter.</li> </ul>   |
| 14. | <b>LOCAL POLICING UPDATE</b> | <p>Sgt Matt Blackburn provided an update on policing matters across the ward which included the following points:</p> <ul style="list-style-type: none"> <li>• Theft from vehicles continued to be a problem – mainly number plates being taken and used on other vehicles for crime. People were encouraged to change screws to security screws, these were available from Halfords or online.</li> <li>• A successful operation had been carried out to close a cannabis factory on Abbey Rise and 2 arrests had been made. People were encouraged to report any suspect houses/properties being used for cultivation of cannabis.</li> <li>• Police had met with the new manager of the Broadway pub, the staff were very helpful and were working to deter anti-social behaviour, the rear gate was being kept closed and the pub was being promoted as a family/dining pub. Police confirmed there was no direct information to link drug taking to the pub.</li> <li>• There were ongoing issues of anti-social behaviour around Wembury Gardens and recent reports of youths with fireworks. Police would be speaking to local businesses and reminding them not to sell fireworks to children.</li> <li>• Issues at Stocking Farm Community Centre had resumed with youths getting on roof and disturbing users. Police were working with staff at the centre and exploring options for diversion work with the youths in the area.</li> </ul> <p>Residents were reminded that at this time of year</p> |



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|            |                                     | <p>several celebrations were approaching, and all were encouraged to be vigilant and celebrate safely. In relation to Fireworks the law was that people must not set off or throw fireworks (including sparklers) in the street or other public places and must not set off fireworks between 11pm and 7am, except for: Bonfire Night, when the cut off is midnight; New Year's Eve, Diwali and Chinese New Year, when the cut off is 1am.</p> <p>There was a campaign across North West Leicester focusing on tackling knife crime, previous incidents were being reviewed and aspects such as triggers and culture within communities were being explored.</p> <p>Residents were reminded to keep their property secure, lock doors and windows especially at this seasonal time of year. Residents were also encouraged to report all incidents to police using Crimestoppers, 101 or at local beat surgeries.</p>   |
| <b>15.</b> | <b>CITY WARDEN UPDATE</b>           | <p>The City Warden was not available to attend the meeting but provided an information sheet which included details of work done across the ward since the last meeting (attached).</p>   |
| <b>16.</b> | <b>NEIGHBOURHOOD HOUSING UPDATE</b> | <p>Vanshree Raja (Neighbourhood Housing Team Leader) provided an update on housing matters across the ward which included the following comments:</p> <ul style="list-style-type: none"> <li>• Officer were working closely with police to address issues in a number of hotspots</li> <li>• Tenants were reminded that permission was required if they were planning to make alterations to property – this included internal/external and garden work. As an example, laying slabs in gardens without permission was causing drainage and flood issues in some areas.</li> <li>• Tenants were reminded that communal areas should not be used for personal storage and items left in these areas would be removed and disposed of.</li> <li>• Flytipping was still an issue across the ward, as well as poor maintenance of front and rear gardens.</li> <li>• 2019-20 programme of works included councillors ward projects that would see a lot of improvements across the ward.</li> </ul> |

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|                   |                               | <p>Residents were reminded that all housing repairs should be reported to customer services, vulnerable tenants could make reports through the library at Beaumont Leys where staff were available to assist.</p>   |
| <p><b>17.</b></p> | <p><b>HIGHWAYS UPDATE</b></p> | <p>Mike Pears, Highways team provided an update on Highways and traffic schemes in the ward as follows:</p> <ul style="list-style-type: none"> <li>• Loughborough Road bridge project was drawing to an end and the road would reopen on Sunday.</li> <li>• Work had started on Ravensbridge Drive, this was part of a major works scheme that would affect St Margaret's Way, Blackbird Road and Anstey Lane. Works were programmed to finish by Autumn 2019.</li> <li>• Halifax Drive pedestrian refuges on the downhill approach to Beaumont Leys Lane were scheduled to be completed this financial year.</li> <li>• Proposals for installing bollards on Roydene Crescent were being reviewed with the Cycling Officer and residents would be consulted in due course.</li> <li>• School run parking projects – officers were making contact with local schools to discuss.</li> <li>• Highway Maintenance work in ward outlined: <ul style="list-style-type: none"> <li>○ Halifax Drive – large area patching, and resurfacing done at cost of £55k</li> <li>○ Cashmore View – concrete road repair</li> <li>○ Wheatley Road – concrete road repair</li> <li>○ Hadrian Rd/David Ave/Galway Rd junction – concrete road repair</li> </ul> </li> </ul> <p>There was a brief discussion about ongoing issues around the Anstey Lane Club and parking, bollards had been installed however there was still an issue with those parking there being abusive to anyone who tackled the situation. ACTION: Officers to explore any further options in the vicinity.</p> <p>A member of the public asked if there were plans to introduce a 20mph zone along Anstey Lane where there were 3 schools. Officers were not aware of a planned scheme.<br/>ACTION: Officers to investigate and provide a response to the next meeting.</p> <p>Concerns were raised about Byford Road, noting</p> |

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|     |   | <p>there had been regular visits by civil enforcement officers. It was reported that the TRO in that area would be reviewed to see what could be done to improve situation.</p> <p>Concerns were flagged that the layby on Abbey Lane which should be used for shot stops to enable public to access shops was now being used as all day parking by people who worked on the opposite side. The yellow lines had faded so parking restrictions were not being enforced and the shop was losing trade as customers were unable to stop and use facilities.<br/>ACTION: Officers to investigate and arrange for yellow lines to be refreshed.</p> <p>A member of public asked about plans for Groby Road and Fosse road junction and highlighted concerns that the service road was to be made part of the main highway which would impact on patient parking at the Dr's surgery.<br/>ACTION: Councillor Riyait agreed to take further details after the meeting and take this query up with officers.</p>               |
| 18. | <b>HEALTHWATCH<br/>LEICESTER AND<br/>LEICESTERSHIRE</b> | <p>Gillian Jillett presented an overview of the Healthwatch service for Leicester and Leicestershire which included the following points:</p> <ul style="list-style-type: none"> <li>• Healthwatch arose out of the Health and Social Care Act 2012 and whilst there had been some changes to the format, the Healthwatch team aimed to attend meetings such as this to capture people's views and experiences of the health care system.</li> <li>• Healthwatch also attended meetings including scrutiny commissions and could help to influence decision making.</li> <li>• As an example of what they could achieve, Healthwatch had helped to introduce two new dental emergency services in Leicester which were open 365 days per year.</li> <li>• Attendees were asked not to be offended if they were unable to see their doctor, as General Practitioners needed to prioritise their workload. Patients might be offered an appointment with a different health professional rather than a doctor.</li> </ul> |

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|                   |                                     | <p>Anyone interested in volunteering was asked to speak to Gillian or to contact Healthwatch.</p>   |
| <p><b>19.</b></p> | <p><b>PRINCES TRUST</b></p>         | <p>Jessica Ball presented an overview of the Princes Trust, the UK's leading Youth Charity, including an outline of projects and programmes that helped young people from the age of 14- 30 years old to develop skills and move forward with their lives.</p> <p>It was noted that:</p> <ul style="list-style-type: none"> <li>• The Princes Trust reached out to those who needed help the most with Business Start-up, Team Programmes and Development Programmes.</li> <li>• Programmes were theme based, with some just a week long whilst others lasted up to 12 weeks.</li> <li>• The Princes Trust also facilitated work experience programmes with companies such as Marks and Spencer's with opportunities for permanent work at the end.</li> <li>• Young People were recruited from across Leicester and they could either make contact themselves or be referred by other agencies. An assessment process was carried out to fit a young person to the best programme for them.</li> <li>• The Princes Trust continue to work with individual for 6 months after their programme ended.</li> </ul> <p>Further information was available on the Princes Trust website or by emailing <a href="mailto:jessica.ball@princes-trust.org.uk">jessica.ball@princes-trust.org.uk</a></p> |
| <p><b>20.</b></p> | <p><b>WARD COMMUNITY BUDGET</b></p> | <p>The community engagement officer gave an update on the ward community budget and informed those present that 4 applications had been supported since the last meeting as follows:</p> <ul style="list-style-type: none"> <li>• St Luke's Church - £500 supported towards youth activities</li> <li>• Beaumont Leys Police - £500 supported towards an emergency services day</li> <li>• Little Tykes Playgroup - £300 supported towards a coach trip to Skegness</li> <li>• Abbey Ward Branch - £800 supported towards a coach trip to Skegness</li> </ul>   |

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|            |                                  | <p>It was noted that 3 applications were still pending a decision and the ward community balance stood at £15,825</p> <p>All applications must be made online and help was available from the community engagement officer with the process. Tel: 0116 4541940</p> |
| <b>21.</b> | <b>ANY OTHER URGENT BUSINESS</b> | <p>There being no further business the meeting closed at 7.20pm</p>  |



# Minute Item 15



## ADVICE FOR RESIDENTS

**Householders are legally responsible for all household waste produced on their property. Most household waste can be disposed of in your bags or wheeled bin.**

**If you need to dispose of large items such as sofas, fridges there are several ways to do this legally .**

- ❖ **Take large items to your council run tip . Find out about opening times on line.**
- ❖ **Consider hiring a skip .They can be value for money and you don't need a permit if its on your own property.**
- ❖ **Leicester city council can dispose of your large waste items as part of the bulky waste collection service .**
- ❖ **You can subscribe to a garden waste collection for an annual fee.**

**Find out more at**  
**[www.lesswaste.org.uk](http://www.lesswaste.org.uk)**

## Advice for businesses

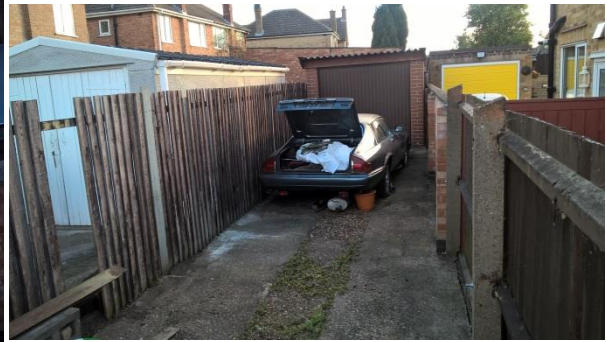
- **Under the Environmental Protection Act, every business has a duty of care when it comes to dispose of it's waste. If you are not meeting your legal responsibilities it could result in a fine or imprisonment.**

### Here are a few tips

- **It is a legal requirement for businesses to use a licensed waste carrier to remove their waste –check they are registered.**
- **If you run a business from home you will still need to dispose of your waste correctly - you should not use you home waste collection.**
- **Provide a written description of your waste to the company collection your waste**
- **Keep signed copies of transfer notes for 2 years .**
- **Take action if you think your waste is being mishandled by those who remove it you could be fined if your waste is fly tipped.**

**Find out more by visiting**  
**[www.rightwasterightplace.com](http://www.rightwasterightplace.com)**

# CITY WARDEN SERVICES



Some before and after photos of work done on private land in the ward .

Corporation road, axbridge, wolsey island way.





# CITY WARDEN SERVICE



Charlotte Williams-Glover

Email:

[city.warden@leicester.gov.uk](mailto:city.warden@leicester.gov.uk)

Website:

[www.leicester.gov.uk/myaccount](http://www.leicester.gov.uk/myaccount)

Leicester City Wardens



City Wardens

City Wardens,  
Phoenix House  
1 King Street  
Leicester,  
LE1 6RN

These are the main issues that the  
City Wardens can help with:

- Educating the public and raising awareness of environmental crimes

Enforcement work on the following  
issues:

- Littering
- Dog Control – Dog fouling, dogs on leads, dog exclusion zones
  - Bins on the Street (Domestic and Commercial)
- Free Distribution of Printed Material
  - Fly-Posting
  - Small Scale Fly-Tipping
  - Graffiti
- Vehicles for Sale on the road
- Repairing Vehicles on the road
- Failure to produce Waste Transfer Documents
  - Street Litter Control Notices
  - Skips & Scaffolding
  - Untidy Alleys and Gardens

**ABBNEY WARD**



# Updates

dog fouling stencils have been put down around hot spot areas.

Large amount of rubbish that was in the front garden of a property on corporation road has been cleared .

The walsey island way problems with the dis used site has now been cleared of fly tipping and over growth. After notices were sent to the landowner .

The large fly posters that were advertising an event in Northampton were removed from Belgrave boulevard and red hill way .

A warrant from the magistrates has been applied for to clear a back garden of waste on Beaumont leys lane.



The hand car wash on abbey lane was handed a notice for having 7 A Boards out blocking the pathway now only 1 is used .